

JACOB FISHKIND

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Education

Michigan State University | B.A. in Media and Information, December 2021
Focus in Human Centered Technology | Minor in Computer Science Engineering

Experience

United Wholesale Mortgage

App Development Summer Team Member
May 2021-August 2021

- Worked in cross-functional roles as an App Developer and Business analyst
- Utilized C# and Selenium for automation testing to help maintain compliant loans
- Contributor of UI Test Automation Guild to improve collaboration of company automation framework
- Participated in full-stack team development of a new Huddles web application to improve IT communication
- Applied Agile (Kanban and SCRUM) to help track and delegate workloads

Atwell LLC

IT Technician Intern

May 2019-August 2019 and May 2018-August 2018 (As recruitment intern)

- Worked in a collaborative environment with three professional IT technicians all with different areas of expertise
- Interacted with team members in the Southfield office and throughout the United States to assist in day-to-day IT assistance as well as broader projects including:
 - o Imaged and deployed new machines to users
 - o Worked on cleaning up the server room wires so that if problems arise, they can be solved more efficiently
 - o Built a virtual machine which can let users operate a more powerful desktop computer remotely
- Provided daily assistance at the IT help desk for a multitude of different issues that users may be facing improving office-wide efficiency

The Walt Disney Company | Disney's Animal Kingdom

Disney College Program, Custodial Cast Member

January 2019-May 2019

- Interacted with guests by helping them learn about the park, giving directions, trading pins, and performing water art
- Ensured guests had the best experience possible by giving them tips and tricks to get the best experience possible out of their vacation
- Performed basic park maintenance, such as sweeping and cleaning bathrooms, as well as some more involved cleaning, including the cleaning of ride vehicles
- Participated in Disney University programs including an engineering seminar and a class on event management

Tamarack Camps

Camp Counselor

June 2017- August 2017

- Supervised 10-13 children ranging in ages 7-9 for 24 hours a day.
- Created and ran hour long programs for 20-30 kids
- Collaborated with a team of six other counselors in my village, and many others within the wider camp community

Skills:

PTC Creo Parametric, Python, C++, C#, Selenium, Agile (SCRUM, Kanban), Microsoft Office, Makerbot Makerspace, Teamwork, Collaboration, IT Strategist, Project Management, Blender, Unity, Adobe Creative Cloud, Algorithms and Data Structures

Activities:

Kappa Sigma Fraternity, April 2018-December 2021

Social Media Chair 2018-2019, Homecoming Chair 2019, Grand Scribe 2019-2020, Greek Week Chair 2021

Hillel Jewish Student Center, 2017-2021